



151 Randall St
Oakville, Ontario L6J 1P5
Canada

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centralerin.com

Cockroach Treatment - Unit Preparation Package

Unit #: _____

Date: _____

Property Address: 81 Dundas Street, Dundas, ON, L9H 7T5

Tenant(s),

On _____ we will be entering your unit to treat the current infestation of cockroaches within your unit. Our technicians will need access to your unit between _____ & _____, during this time you, your family and any pets cannot be present, as the pesticide employed is harmful if inhaled during the spraying portion of treatment. Once the spray dries it is perfectly safe to return.

While going through the pest treatment process the building staff and pest control contractor will require access to your unit. Site staff and the pest control contractor will document to the Landlord any condition within your unit which may, in their opinion, prevent the pest control treatment from being successful. This documentation will be kept and used for the purposes of communicating what additional steps you are required to undertake. If your compliance is not forthcoming, then all documentation collected with respect to the above process will be used within an application to terminate your tenancy.

We require a few simple tasks to be completed by yourself, to allow our technicians access to all areas that will be treated, and we require these steps be completed prior to the technician's arrival:

- 1) Ensure your kitchen and bathroom cabinets are completely **emptied and cleaned**. All items currently in these areas are to be placed on an elevated surface in your living or dining room area. The building Superintendent will be by _____ afternoon to supply you with plastic coverings, which you will need to place over your food, cooking and serving items, to ensure no residual pesticide comes in contact with these items.
- 2) Please thoroughly clean your entire unit :
 - Kitchen counters
 - Stove inside & outside, also pull out and clean floor under stove and wall behind stove
 - Fridge inside & outside, also pull out and clean floor under fridge and wall behind fridge
 - All kitchen cupboards inside & outside
 - Kitchen floor
 - Dining room and any other room floor where food is eaten
 - Bathroom counter
 - Bathroom cupboard inside and outside
 - Any food kept in cupboards must be sealed, either by placing in plastic zipper type bag, and/or in an air tight container
- 3) Ensure all newsprint, or stacks of paper are disposed of, piles of clothes are hung (as these provide breeding grounds for roaches (see attached information pamphlet)

Over the next 4 weeks you may see periodic cockroach activity, but do not panic, the pesticide does not repel the roaches, it kills them as they come into contact with the pesticide. If after 4 weeks you are still experiencing a Roach problem, please notify your Superintendent by submitting a new Work Order.

We are pleased to provide this 3rd party pest control service for your current infestation, but we cannot emphasize enough, that the routine cleaning of your kitchen, bathroom and behind the stove and refrigerator, and the keeping of all food sources in sealed containers is required to avoid the continuation or growth of this current infestation problem. All this is required so that you do not continue to attract new cockroaches. If the problem with cockroaches continues and it is determined that it is a result of the routine cleaning or proper storage measures not being undertaken by yourself, the Landlord will seek to impose financial penalties and/or seek to end your tenancy.

Thank you for your anticipated cooperation, and please feel free to contact the undersigned if you have any questions.

Regards,
Central Erin Property Management- Authorized Agent for Mejer Holdings.



QUESTIONS AND ANSWERS

Q. What attracts cockroaches?

A. Cockroaches are attracted to food, water, warmth, and shelter.

Q. When are cockroaches most common?

A. Cockroaches are active year-round

Q. When am I most likely to see cockroaches?

A. Cockroaches are nocturnal and are most active at night. Any sudden light will cause them to scurry for shelter.

Q. Are cockroaches only found under unclean conditions?

A. No. They can be found under the cleanest conditions, whenever food and warmth are present. For this reason, they are a major problem in hospitals, hotels, restaurants, bakeries, butcher shops, multi-unit residences and homes. Their habitat is around sinks, behind stoves and refrigerators, in drains and cracks.

Q. Do cockroaches cause damage?

A. No. The presence of cockroaches is not normally associated with damage to buildings or vegetation.

Q. Are cockroaches hazardous to humans?

A. Yes. Cockroaches are second only to house flies in spreading disease. Because of their movements through various habitats, including refuse heaps and sewers, they are capable of transmitting disease to man, including salmonella bacteria (food poisoning), polio and many forms of viruses.

Q. Do cockroaches die off in the cold months?

A. No. These are hardy and very adaptable insects are primarily indoor pests and infestations are not affected by temperature.

Q. Can I do anything to prevent a cockroach infestation?

A. Although little can be done to prevent an infestation, the practice of good sanitation and the elimination of accessible food are ways to minimize the extent of the infestation. Careful inspection of produce or packages entering the building can help prevent cockroaches from establishing themselves in your building.



SANITATION

The basis of any good pest control program is sanitation. By impacting the areas where an insect can live and breed you can control that insect with reduced amounts of pesticide and reduce the possibility of having infestations.

When we are speaking about sanitation it is not only how clean you keep your establishment but how many areas are there for insects to hide in.

Let's deal with the cleanliness issue first. Any amount of food droppings be it grease or crumbs should be cleaned up as it happens as it takes very little for an insect to survive. Once the insect finds a food source and becomes established it is very hard to eliminate them so it is always better to be proactive.

In the kitchen try to keep these tips in mind;

- Always wash dirty dishes when finished with them
- Never leave dirty dishes in the sink overnight
- Wash counters and stoves after each use
- Keep food in sealed containers in cupboards
- Keep cupboards clean and do not over pack them
- Empty garbage on a regular basis
- Clean garbage can and area around it weekly, pull fridge and stove for cleaning monthly
- Seal any holes in the walls where the pipes go through
- Never leave uneaten food out, dispose of it or properly store it in the refrigerator

*** As soon as you see a roach assume the worst, call the superintendent and arrange for service

The other major issue when dealing with sanitation is clutter or an overabundance of material being stored. When you have cupboards full of papers, bags, or other items it makes a great hiding spot for roaches and other insects. They naturally seek out areas like this, called harbourages, to live in. So not only is it important to keep your areas clean it is equally important that you reduce the amount of harbourage areas available to the insects. Here's a general list of things to try and avoid;

- Keep cupboard neat and tidy, do not over pack them
- Dispose of cardboard boxes and newspapers as soon as possible when finished with them
- Keep clothing in appropriate places, hung up or in proper cabinets
- Keep counter tops as free of items as possible
- Do not store items on top of fridges

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Cockroach Treatment Preparation

Please prepare your unit by completing the following:

- Empty all kitchen and bathroom cupboards
- Thoroughly clean all cupboards and remove any shelf paper present.
- Remove items from on top of fridge and stove
- Throw out garbage and remove as much clutter as possible

DO NOT PLACE DISHES AND REMOVED ITEMS ON COUNTER

- Be prepared to leave the unit for four hours
- Remove all pets
- Thoroughly clean entire unit
 1. Do not wash shelves after treatment, put shelf paper or equivalent on shelves before replacing contents
 2. Activity after the treatment is normal for up to four weeks

UNITS NOT FULLY PREPARED WILL NOT BE SERVICED, AND A \$50.00 CHARGE WILL BE SENT TO YOUR LANDLORD WHO WILL IN TURN PASS THIS COST ONTO YOU FOR NOT BEING READY.